

[CASE STUDY]

Company:

West Coast Arborists

Location:

Anaheim, Ca



The Challenge:

West Coast Arborists (WCA) provides services for professional tree maintenance and management for over 200 municipalities and public agencies throughout the states of California, Arizona, and Nevada. WCA has 8 office locations and proudly employs about 800 tree workers and arborists. With over 215 public works projects, certified payroll reporting was a tedious and time-consuming task of collecting and verifying prevailing wage data. WCA was entering all payroll data on paper on a request-only basis for 20 cities. These requests would take an entire week to complete with each averaging a full day of work. Reporting requirements were becoming stricter with the passage of laws such as SB 854 in California, and the need to streamline the process became urgent. The burden of certified payroll reports was only going to continue to increase.

The Solution:

WCA decided it was time to make a change and move to an automated system for the creation of certified payroll reports. After some research, LCPtracker's LCPcertified online solution was the clear choice. The cloud-based software meant that there was no extensive implementation needed and they could start creating certified reports immediately. "Everyone was very excited for the change," remarked Janet Cass, payroll coordinator for WCA. Utilizing the payroll integration feature has helped WCA eliminate the paper process as well as save ample time by uploading existing payroll data without re-entry. Casas shared one story that would have been a nightmare prior their use of LCPcertified. "The other day we received a request for certified payroll reports going back five years. Since we didn't have Paychex all the way back 5 years., I was able to use LCPcertified from 2015 and on. What should have taken at least three weeks was completed in half a day." Not only was she able to complete the request in record time, but she also did so with peace of mind. "I knew everything was correct because the notices bring to my attention little details I might not have caught."

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Janet Casas
Payroll
Coordinator

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Benefits

With LCPcertified, West Coast Arborists is completing payrolls with ample time to spare as well as increased accuracy. WCA has already input over 200 of their current public works projects and have no intention of slowing down. "The implementation process was a breeze," explained Janet. "It was easy to understand and a rep called, walked me through it and that was it." Another benefit is the responsive customer service and support provided by LCPtracker. "Any questions I have get answered right away," described Casas. The features that are used through the system include Paychex integration and notices, certifications, and reports. Having this system implemented has not only saved time and money for WCA but also brings comfort to the Payroll department as every report is accurate. If there are any errors, notices are provided to the payroll coordinator. When asked what the number one benefit of LCPcertified has been, Casas did not hesitate before exclaiming, "Less stress!"

About West Coast Arborists

WCA's services include tree pruning, tree removals, tree planting, tree evaluations, reforestation, and much more. WCA's goals in urban tree care are to extend the life of all trees, preserve public safety, and produce a reliable source of shade, beauty, and many benefits that result from healthy trees in parks and city right-of-ways.

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Key Features and Benefits

Time Savings

Upload data using payroll interfaces

Accuracy of Your Data

Validations check for math, logic and data completeness through automated notifications

Financial Benefits

Reduces the risk of potential fraud and fines

Online Access

Available on phones, tablets and any web browser

Pre-loaded Employee Names

Employee data rolls over week to week

Paper Free

Go green with online data storage

For more information visit:

<http://www.lcptracker.com/why-lcptracker/case-studies>

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LCPtracker, Inc. is a service provider specializing in labor compliance and other workforce related software. We provide a powerful web-based software for collecting, verifying and managing certified payrolls and other labor compliance related documents. Numerous government agencies and prime contractors have already chosen LCPtracker for their certified payroll reporting and our software manages \$80 Billion worth of construction projects across the nation.

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