



## Here is what our clients are saying about LCPtracker...

Chris M. Mitrovich, Labor Compliance Manager  
California State University  
Office of the Chancellor

"My personal feeling is that the development of the LCPtracker system is to Labor Compliance what fire or the wheel may have been to early man. After using it for two years, it's difficult for me to imagine running a truly effective LCP without it. It eliminates many of the time consuming, and mind-numbing tasks associated with wage analysis; freeing up large amounts of time for initiation of additional, more effective enforcement techniques. The system is also highly cost-effective, as its use allows a more complete analysis to be conducted using less actual manpower. LCPtracker staff is extremely LC-savvy and dedicated to continual monitoring and improvement of their cutting-edge system. Their contractor support is outstanding in every way. Our contractors and subs have universally accepted its use and generally end-up really taking to it, as it greatly assists them, as well. The LCPtracker system is a highly effective aid in achieving compliance when used within the context of a comprehensive Labor Compliance program. I highly endorse its use."

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Sal Soto, Deputy Bureau Chief  
New Mexico DOT

"Since the search began by the Office of Equal Opportunity Programs (OEOP) for the New Mexico Department of Transportation (NMDOT) for a software program that would provide the necessary data in Labor and Contract Compliance, LCPtracker has remained focused and precise on the processes and the timelines needed towards achieving the intended goal of having a user friendly web-based driven program available to our vendors.

Once LCPtracker and NMDOT (the Agency) began the process to download the data, the guidance and response in questions this office has had remains excellent. When both parties were ready to enter contracts and include the contractors/vendors in the process, you provided excellent training, made personal appearances and presentations to all parties involved. To date, you remain committed in continuing the support to the Agency and Vendors alike.



That committment made the transition to your software program that much easier.”

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Kato Cooks, Labor Compliance Officer  
San Mateo County Transit District, CA

“I appreciate LCPtracker support immensely. Your fault-isolation techniques are sure-fire and to-date have always pointed to problems at the user’s end. I’m going to begin stressing to users that they read the manual before calling for support.

Mitesh at Mitchell was particularly impressed with your patience and ability to cognitively map the problem’s solution, Loren. As I hear said often, “you da’ man.”

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Stanley Jones  
Metropolitan Transit Authority of Harris County, Texas

“I have been a user of LCPtracker for over 3 years now and wanted to let you know that your software has made my department at least 50% more efficient. With your latest upgrade, “i.e. Status Change”, I simply love the new features and I believe these new features will further enhance METRO’s productivity in Labor and Wage Compliance. Keep the enhancements coming, and thanks again for all of the support that I’ve received from your entire staff.”

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Vickie Purcell, LCP Tracker Administrator

NDOT Contract Compliance

“I was given this project and was told to "Make it work without a hitch." I have to admit that I thought implementing this on a \$400,000,000 job would be impossible. However, I was pleasantly surprised. I found that LCPtracker was, and is, extremely easy to work with. After a few on-site visits with contractors, and some phone calls to provide assistance to them, we are up and running very smoothly. The system is awesome for



catching errors that could have been overlooked. Even those contractors that were initially very resistant, are now using the system, and find it really easy. To date, the feedback has been extremely positive. I would personally like to send a "Thank You" to all the contractors out there that are using this system on NDOT Contract #3292, and appreciation for hanging with me during the transition. Lastly, a special thanks to Mark Douglas from LCPtracker for your invaluable assistance."

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Roc Stacey of Nevada DOT, the manager in charge, had this to say:

“Our challenge was to implement a reliable and cost-effective system that would track payroll data. LCPtracker came through with flying colors. The cost of the service is insignificant. The benefit has been great. After a very short training period, we find our agency, the contractors and subcontractors are very pleased with the system. It has been a win-win situation for both the agency and the contractors.”

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Quote from Bonnie Self of Fisher Industries:

“At first, the idea of a web-based electronic filing system for certified payroll was not well accepted. As with anything new, there is a transition period while changes are being addressed. With due diligence, we have come so far in such a short time! Thank you to all parties involved in this process, you have worked very hard to make this a success.”

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Mark,

I appreciate this info. We are so pleased with the LCPtracker program for this project. It is a snap to learn, and is already saving us countless staff hours, at least half a forest of trees, and a file drawer of storage for the hard copies in our office so far. I cannot even imagine the savings in time, cost & storage for a government agency/district. Two of our subs had already used it on other SFUSD projects, and were as enthusiastic as I am. Is



Placer County Water Agency one of your clients already? How about Psomas Construction Managers? I cannot imagine anyone having any hesitancy about using this system.

Sincerely,

Bonnie J. Farrell,

Project Manager ZOLMAN Construction & Development, Inc.

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Hi Loren,

I just wanted to take a minute to thank you for all of your help with LCP Tracker. As you know, Standard Drywall, Inc. employs over 1,500 field workers and the Certified Payrolls can be quite a job. So, when we had the option of trying your Data Upload Program, I was all for it. It took only one week to get it up and running and "Damn, I like that Upload Option". It saved me over 3 hours of work in just 1 week. That is a time and cost efficient savings that you can't get anywhere. It is absolutely wonderful and I wish other software programs that require certified payrolls online were so easy to use. I will be letting the other programmers know exactly how LCP Tracker did it and tell them all to take a look and see if they can implement a system like yours because it is just great. Thanks Again for your continued assistance and we look forward to many more of our jobs requiring LCP Tracker.

Susan Baldassari

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Hello LCP Tracker Team,

Just wanted to send you guys a quick note to let you know how much I appreciate all your help in setting up our QuickBooks software to integrate seamlessly with your online



upload. At first I was hesitant in using it, and now I wonder what I ever did without it. The integration with my Sunburst Software Solutions CPS and your LCP system is seamless and the time it takes to upload and certify my reports is less that it normally takes to print, sign and mail. Thanks again and keep up the good work.

Danilo Mayorga, Jr.  
Accounting Manager  
Andes Construction, Inc.

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Hi LCPtracker Team,

I wanted to thank you for the quick response to my questions yesterday. I'm still not fully aware of all the advantages the LCP program offers, but I'm learning more and more about it each day. In fact, the Utilization Summary Report will definitely help our staff in the tracking of our projects.

Thanks again for all your help on walking me through the LCP program.

Travis  
City of Oakland  
Labor Compliance Officer

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Mark,

I wanted to take this opportunity to let you know how pleased I am with your software, it's very user friendly. I also appreciate your quick, reliable and professional service.



Thank you for making my job easier.

Rita Garcia  
Rowland Unified School District

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Mark,

As a Prime Contractor for a large Fullerton School District project, we are impressed with how user friendly the FM International Labor Compliance Program (LCP) is. The subcontractors can submit their certified payroll directly to the School District directly over the Web. This has simplified the certified payroll submittal and validation process significantly, as well as cut down the amount of paperwork.

Micah Moore,  
KPRS Construction Services, Inc.